

2023 JHC Support Service information for Parish Council meeting

November 2023

* So far this year we have seen over 700 clients.

* To date 753 food bags have been given out, so slightly down on last year where over 900 had been given out by this stage.

* Enquiry type – our top enquiry continues to be grants, we understand this is the same for a lot of other charities, including Cambridge Citizens Advice. Benefits are second highest enquiry, followed by housing & then debt, so all consistent with last year.

* Almost 75% of clients seen this year have a health problem, this has risen drastically over the last few years, it used to be around 50%.

* Individual grants given to 160 clients totalling just £35,000. Some of this is money we access from other organisations.

* Organisational grants given out to the value of £28,264.00

Other JHC info

JHC housing – we have had 10 voids this year the most ever! When we advertised our last property.....a one bed flat we sent out 30 applications.

Our purchase of 25 houses from Redrow is hopefully going to be completed in the coming weeks.

Personnel changes, Hilary Seaward our accountant retired in September after working with us for 18 years. We have appointed Paul Marin in this role.

Then this month we said goodbye to Sarva Babla our Support Service Co-Ordinator who had been with us for 16 years. We have a replacement starting in January 2024.

JHC has recently installed a defibrillator at the office at 189 High Street. This fills in the location gap between Price Bailey and Pampisford.