BIN DAYS ARE CHANGING

Your questions answered



Q: Why are these changes being made?

A: In order to save £700,000 over three years we now have a shared waste collection service for South Cambridgeshire and Cambridge City. New bin collection rounds will work across the City and South Cambs boundary, travelling approximately 20,000 fewer miles per year saving money and reducing traffic and emissions. The savings will help meet some of the Council's overall targets as the funding we receive from Government has been cut considerably. The new rounds mean that we need to make changes to collection days for most properties.

Q: I have a longer gap than usual between collections for one of my bins - what should I do if I can't fit all my waste in the bin?

A: Extra recycling will be collected on your new recycling day if left next to your blue bin in a cardboard box or returnable container. Extra black bin rubbish and garden waste can be taken to the Recycling Centres near Milton or Thriplow.

Q: I have an assisted collection, do I need to let the council know?

A: No, your assisted collection will be moved over to your new collection day automatically.

Q: I think my bin has been missed. What do I do?

A: Please check the schedule again, as well as any other letters we have sent you. If you still think you have been missed, visit www.scambs.gov.uk, and click on the 'Report it' button where there is a quick and easy online form to fill in. If you do not have internet access, call us using the number below.

For help, large print or more information:

- visit www.scambs.gov.uk/bin-changes
- see the latest edition of the South Cambs Magazine
- email refuse@scambs.gov.uk
- call 03450 450 063



IMPORTANT

Changes to your bin collections in February 2017



What?

From the end of February most households across South Cambridgeshire will have a change to the day that their bins are emptied; their collection sequence (the order that bins are collected - black bin first week/blue and green bin second week may switch round); or their collection time (the time of day the bins are usually emptied). You will still have your black bin emptied one week and your blue and green bins emptied the following week.

When?

The new bin days will start from **Monday 27 February 2017**. Inside this leaflet you will find a collection schedule for your village from this date. For collections up to 24 February please check the winter issue of South Cambs Magazine or our website - www.scambs.gov.uk/bin-changes

How?

Please continue to put your bins out on your usual day up to 24 February, and after this date use the new schedule enclosed.

Please ensure your bins are out for collection by 6am to avoid missing your collection.

Cambridge and South Cambs Waste Service







New Collection dates

Bins must be out by 6am at the latest on your collection day



